

Telquest Tech Support  
**IP Office Partner Edition**

## Remote Access of Voice Mail

There are three items to set up to allow Remote Access to Voice Mail in the Auto Attendant Setup.

Pick a **Key** digit for the outside caller to press. We suggest the **STAR** digit.

Set the **Action** as follows.

Set the **Destination** as follows.

1. Click here...

Key

Set Auto Attendant Actions

Type  
☒ Morning ☐ Afternoon ☐ Evening ☐ Out of Hours

Key	Action	Destination
8	No Action	
9	No Action	
*	Transfer to Number	Voicemail Collect
#	No Action	
Fax	No Action	

Copy Morning selector codes to all menus

Click here last...

You **must** also be sure that the Extension has a **Password** assigned or it **WILL NOT WORK!!!**

In this example, the remote user calls the main telephone number of the system.

He then presses the \* (STAR) to access the Voice Mail.

The Voice Mail will then ask him for his MailBox Number and Password.

I have used \* (STAR) as an example.

You can use something different if you like.

User Selection  
Select User 12::

Advanced Parameters

Ring Pattern	1*	VMS
Abbreviated Ringing	Active*	Inter
Call Coverage Ring	2	Distir
Call Waiting Extension	Not Assigned*	Hotli
Automatic VMS Cover	Assigned*	Prive

Voicemail Settings

Voicemail Code	XXXX
Confirm Voicemail Code	XXXX
Voicemail Email	